

Green Gauge® 2023 U.S. Report

Pathways to a Sustainable Future

A report preview from GfK Consumer Life



What is Green Gauge?

- GfK Green Gauge® is a multidecade syndicated study and consumer survey that provides leading global marketers and sustainability professionals with an in-depth look into sustainabilityrelated consumer attitudes and behaviors.
- The following insights are a preview of the complete Green Gauge U.S. report.

Interested in a complete global or regional Green Gauge report? Contact GfK today.

Green Gauge 2023: Executive Summary

The mainstreaming of environmental sustainability continues

"Going green" continues its steady march into the American consciousness and consumer culture.

Current trends in environmentalism are **driven by rising concern for climate change**, **declining perceptions of environmental quality**, and a population demanding more **action** from government and companies alike.

Over half of the US population (53%) now says that **concern for the environment is very serious and should be a priority for everyone**. As has been the case historically, planet-forward Millennials tend to be even more concerned, with 61% agreeing concern is very serious and should be a priority for everyone.

Additionally, the value that people place on *Preserving the environment* and *Being in tune with nature* has seen steady growth in the past decade, with a notable spike during the pandemic. These gains have occurred across all demographic groups – age/generation, gender, income, race/ethnicity, and urbanicity.





Green Gauge 2023: Executive Summary

What has changed with today's consumer?

Inflation has caused a dip in attitudes towards sustainable products.

The number of Americans who cite price as a barrier to buying green products has grown.

The "circular economy" has also seen gains in the marketplace.

This is based on the reuse and regeneration of products and related materials in a way that substantially minimizes waste.

Growth in sustainable attitudes does not always move in a straight line,

however. Consumers still grapple with perceptions of high prices and lower quality as it relates to green-marketed products.

Actions to aid the environment (like recycling) have remained relatively stable year-over-year, which is notable given historic levels of inflation. In the

past, rising prices and economic strife negatively affected eco-actions.









The Macro View of Consumers and Environmental Issues

Elevated climate concern persists in the US

Impacts are felt across populations



Ranking of 24 societal concerns (US 2023)

- 1 Inflation and high prices
- 2 Money enough to live right and pay the bills
- 3 Crime and lawlessness
- 4 Cost of healthcare
- 5 Recession and unemployment
- 6 Global climate change/Global warming
- 7 Wrongdoing by/corruption of elected government officials
- 8 The future of the retirement/pension plans provided by government
- 9 Immigration
- 10 Misinformation presented as fact (e.g., fake news, propaganda)
- 11 Pandemics
- 12 Economic inequality in my country
- 13 Drug abuse
- 14 Personal information getting into the wrong hands
- 15 Terrorism
- 16 Relations between racial and ethnic groups
- 17 Environmental pollution
- 18 Educational quality
- 19 Gender inequality
- 20 Rise of authoritarian regimes around the world
- 21 Relations with foreign countries
- 22 Religious extremism/fundamentalism
- 23 The impact of technology on society
- 24 Trade restrictions impacting my country

Climate change threatening 'things Americans value most,' US report says

Climate change is unleashing "far-reaching and worsening" calamities in every region of the United States, and **the economic and human toll will only increase unless humans move faster to slow the planet's warming**.

The Washington Post analysis of federal disaster declarations highlights how the **frequency of billion-dollar disasters has now increased from once every four months in the 1980s to once every three weeks in the present.** It finds that the United States is experiencing some of the most severe sea-level rises on the planet.



agree environmental global climate change/global warming is somewhat/very serious

GfK Consumer Life US Green Gauge® Report GfK Consumer Life Global 2016-2023, C1 (US filter)

Mainstreaming environmental interest

Consumers have grown more aligned on the importance of **Preserving the Environment**

Preserving the Environment reached a high during the pandemic, when many consumers experienced the 'blue-sky' effect of lockdowns and spent more time exploring the outdoors. It has since edged down but seems to be staying on the pre-pandemic trendline of long-term growth.

Ranking on a list of 57 values

Being in Tune with Nature Fitting into nature





Preserving the environment

Helping to preserve nature





Yearly shifts highlight the impact inflation is having on sustainability

When money is tight, people will conserve more and purchase and donate less



Inflation has caused a dip in attitudes towards sustainable products, but Americans are still finding ways to express their sustainable attitudes.

Notably, the conservation of energy and water in the home has grown.

The home is the frontline for conservation behaviors (e.g., limiting the use of appliances, being mindful about turning off lights), and **80%** of Americans want environmentally friendly home energy options to be more accessible.

Focusing on future generations is a winning strategy in communications

Most people are concerned about what happens to the next generation

8 in 10 consider future generations

% agree "I am concerned about the impact that our environmental behavior will have on future generations (Total US).

This is led by **84%** of Millennials that agree.

GfK Consumer Life US Green Gauge® Report

A complete generational analysis is available in the full Green Gauge report. Contact GfK for access options today.

"Placing Future Generations at the Heart of Sustainable Development"

The United Nations and the Institute for Sustainable Development wants to shift global policy making to focus on the long-term impacts on future generations. They recommend focusing on concrete and practical steps like appointing a special UN envoy for special generations and establishing an intergovernmental forum on future generations.



"The inescapable, uncomfortable and unrelenting reality is that our planet is getting hotter, and it's humanity's fault. Now is the time to act. 'Beer For Your Grandchildren' is all about doing things right today to protect future generations. We hope in 50 years we'll still be around brewing beer for your grandchildren, as they deserve to enjoy this planet... and, of course, great beer, too."





Hot Topics in Sustainability Today

Including:

- Climate Change and Resiliency
- Electrified Mobility
- The Circular Economy

Consumers care about carbon emissions and the response from brands

Authentic marketing around climate protection can be a win



72% are interested in buying products with labels about their carbon footprint/emissions

Consumers will increasingly use their wallets to help fight climate change with carbon-offset purchases

Carbon offsets will increasingly be embedded in many purchasing decisions that retail consumers make each day. Deloitte predicts consumer purchases of carbon offsets will become pervasive and grow into a nearly US \$100 billion market in developed economies by 2030...There is already a growing appetite for products that have a sustainability label; roughly two-thirds of US consumers say they would pay more at the pump for gas that offsets its greenhouse gas emissions.

EAT WITH PURPOSE

Our food choices have a direct impact on the Earth.

j⊽st salad



 EARTH BOWL
 STRAWBERRY BANANA

 450 CAL
 ♀ 0.74kg CO2e
 310 CAL
 ♀ 0.3kg CO2e



"Just Salad became one of the first US chain restaurants to show the estimated carbon footprint of every item on our menu in 2020. Our original carbon labels were calculated in partnership with a team at the NYU Stern School of Business ... In March 2022, we updated all carbon labels to reflect cradle-tograve estimates verified by Planet FWD."

The Electric Vehicle market is at a crossroads

Younger consumers still lead excitement, but the marketplace continues to grapple with lagging infrastructure and other barriers

Gen Z is the only generation gaining in EV consideration YOY

Gen 7

from 2022

+ 8 pts

58

% would consider an electric vehicle in next purchase



...But even as the nation's EV market appears to be teetering on the edge of an electric takeover, a hesitant American public — and a still-subpar charging infrastructure — could still hold the country back. A Washington Post-University of Maryland poll shows the current limits of U.S. enthusiasm for the new vehicles, with nearly half of adults (46 percent) saying they prefer to own a gas-powered car or truck. That compares with 19 percent who want a full-electric vehicle, 13 percent who want a plug-in hybrid and 22 percent who want a traditional hybrid vehicle.

-Washington Post/University of Maryland Poll



Circularity emerging as a sustainable strategy for consumers

A circular economy focused on a zero-waste lifecycle of products



Maximizing efficiency Maximizing product life to reduce and incorporating agree a waste-free lifestyle is a 80% purchase turnover. recycled materials to possibility in the next 20 years minimize environmental A circular economy is an impact. economic system that aims to eliminate waste throughout an entire value chain - including throughout manufacturing, Manufacturing Use production and use. - World Economic Forum Design "radiate(s) across the entire system, affecting sourcing, production, and how we use things. Importantly, they also determine Disposal 'what happens next' and what is possible after something has been used. Does it become waste? Or can it be part of a circular economy?" Disassemble a product in part or whole Fllen MacArthur Foundation and find new uses for elements that are no longer able to function as intended – thus reducing waste. GfK Consumer Life US Green Gauge® Report

Green Gauge Plus 2022, SS17 World Economic Forum | Design and the circular economy (ellenmacarthurfoundation.org)

Circular buying increases YOY

A trend so hot it may be hurting the low-income population it can help support



Why Circular:

The circular economy addresses "climate change and other global challenges like biodiversity loss, waste, and pollution, by decoupling economic activity from the consumption of finite resources." Put more simply, this means "designing for durability, reuse, remanufacturing, and recycling to keep products, components, and materials circulating in the economy."

> The Ellen MacArthur Foundation



A noticeable increase in consumers who bought something second-hand in the past year.

Change in % who bought something secondhand in past year by income quartile (2013 - 2023)



The PROs and CONs of circular buying:

PRO: Secondhand shopping is winning

CON: The popularity of secondhand shopping is pricing people out





Sustainability in the marketplace

Consumers value corporate environmental responsibility

It is also a top expectation of companies today



"It is important that companies take environmentally responsible actions, such as using environmentally friendly materials or ingredients" (% agree/somewhat agree)

Most important responsibilities of companies (Ranking on list of 19 items)

- **#1** Paying all employees fairly (regardless of gender, ethnicity, etc.)
- **#2** Producing good quality products or services
- **#3** Charging reasonable prices for products and services
- **#4** Being environmentally responsible



But consumer issues with eco-marketing are likely hampering further growth

Inflation impacts the market for green, but other problems like greenwashing persist



Barriers to sustainable purchasing. Price ticks back up amid inflationary pressures



83% of Americans say companies do good things for the environment for their **public image, not because they really care.**

#3 on a list of 28 statements about sustainability, +16 ranks from the global average



Unilever research: Greenwashing fears thwart sustainability messaging among influencers

63% of influencers say they are creating more sustainability content compared to last year.

#1 barrier cited by Influencers to creating more content is the fear of potential greenwashing accusations.

Consumers want to know what you are doing

Corporate transparency has quickly become the standard



I believe the environmental claims on labels and in advertising % Total US



Linking Labels to Impact for Gen Z

Members of Gen Z say they are eager to make a difference, but they need better information in easily digestible formats.

Better labeling and transparency of sustainable products also would improve their perception and likelihood to purchase these products...**Almost a third say they would purchase them if they had clearer labels, and 29% say they would buy these items if there were more information about the product's climate impact.**



agree annual environmental impact statements should be required from large companies

84% for Millennials





Green Gauge Segmentation

The marketer's playbook for engaging consumers on environmental sustainability

Green Gauge[®] Segmentation

Gauging the world's eco-consciousness



The Green Gauge segmentation is built for the marketer seeking to identify **unifying themes and key distinctions** across different groups

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Organizations use it to **target large groups of consumers** based on a holistic view of their sustainability perspective



The segmentation enables you to **identify which groups are the most/least receptive** to sustainability products and messaging



Comprehensive deep-dives into each segment let you tailor your strategies to their unique sensibilities

Meet the Green Gauge consumer segments:



Glamour Green

Green in Deed



Green in Need



Green Gauge® segmentation

invest in omnichannel

retail

technologies

Green Gauge segments provide marketing guidance across the spectrum of sustainability attitudes, behaviors, and opportunities



affordability

about emerging

retail

dynamic in-store

marketing efforts



One in three Americans are Glamour Greens, but there has been a regression since last year



The landscape for consumers and environmental sustainability continues to **be driven by the Glamour Green mindset** though it has fallen from its post-pandemic peak of 39% to 34%.

The regression of the Glamour Greens, highlights a broader reassessment of sustainability by Americans from a badge of honor to a crisis. % distribution of US by Green Gauge segments



Segment Snapshot: Who are Glamour Greens?

The **#1** segment by far in the US and world today, Glamour Greens are more likely than average to be high-income, Millennials or younger, and to exhibit an aspirational mindset. They are a natural fit for displaying their status through environmentally friendly behaviors and purchases.

Get a complete playbook of the Green Gauge consumer segments in the full report. <u>Contact GfK</u> today.



"I advertise my environmentally friendly possessions and behaviors to raise awareness for sustainability."



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Glamour Greens concern about the environment is...





Thank you for reading: Green Gauge® 2023 U.S. Report

This presentation is a preview of the complete report that provides an in-depth look into sustainability-related consumer attitudes and behaviors.

For the complete report, regional insights and data sets, contact <u>GfK today</u>.